

Staffordshire's Information, Advice and Support Services (IASS) Review

Professional's questionnaire

In brief, the Local Authority has a Statutory Duty to provide impartial and confidential Information, Advice and Support Services relating to Education, Health and Social Care matters (operating at 'arm's length') to:

- Parents and carers of children and young people with SEND aged 0-25 years – Staffordshire's offer is 'Staffordshire SEND Family Partnership Service' (currently delivered using an 'in-house' model)
- Children and young people with SEND aged 0-25 years old – Staffordshire does not currently have a single and easily identifiable offer for all children and young people with SEND

IASS for parents and carers - Staffordshire SEND Family Partnership (SSFP):

In regards to Staffordshire's current offer for parents and carers of children and young people with SEND....

- 1. Why do you primarily refer/signpost parents and carers to SSFP?**
- 2. Do you feel the information and support offered by SSFP demonstrates impartiality from the Local Authority?**
- 3. What do you think SSFP currently does well for parents and carers?**
- 4. How could SSFP be improved for the benefit of parents and carers?**

IASS for Children and young people:

In regards to thinking about what the offer might look like for children and young people with SEND in the future...

- 1. Do you think Staffordshire should use / extend the provision of Staffordshire SEND Family Partnership Services to offer IASS to children and young people with SEND?**